

## JSC Siberia Airlines' Service Charges Levels for Additional Services

### 1. Charges collected in all sales channels and transferred to Siberia Airlines, JSC:

No.	Service Description	Chargeable Unit	Amount
1.	Charge for advance seat reservation (EMD 0B5) if a ticket is purchased via the website and using other sales channels <b>Note:</b> <i>-The Service is offered from the moment of the ticket sale till the passenger's check-in.</i> <b>Exceptions:</b> <i>- Categories of passengers not paying the charge are listed in the Rules for Providing the Service Advance Seat Reservation.</i>	1 seat	Fares are available in GDS and depend on itinerary
2.	Charge for special meal service: <ul style="list-style-type: none"> <li>• Vegetarian (OAN)</li> <li>• Muslim (OLR)</li> <li>• Child (over 2 years old) (OHF)</li> <li>• Infant (under 2 years old) (O63)</li> <li>• Low lactose (OHN)</li> <li>• Gluten free (OHO)</li> <li>• Sea food meal (OLD)</li> <li>• Asian meal (O2A)</li> <li>• Milk and eggs meal (O2E)</li> <li>• Meat meal (O2F)</li> <li>• Chicken sandwich (OB3)</li> <li>• Cheese sandwich (OLO)</li> <li>• Fish food (OLE)</li> <li>• Meat or chicken meal (OG9)</li> <li>• Breakfast (OAI)</li> </ul> <b>Note:</b> <i>- The types of special meals "Asian meal", "Milk and eggs meal", "Chicken sandwich", "Cheese sandwich", "Fish food", "Meat or chicken meal" and "Breakfast" are provided only for economy class passengers</i> <b>Exceptions:</b> <i>- No charge for Business Class passengers and for passengers with tickets at PLUS fares in economy class</i>	1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment 1 segment	Fares are available in GDS and depend on itinerary
3.	Charge for excess valuation of baggage (EMD 0IB)	10% of the excess valuation of baggage	
No.	Service Description	Chargeable Unit	Amount
4.	Charge for First Class Lounge when departing from Beijing (EMD 0AG): <ul style="list-style-type: none"> <li>• For economy class passengers;</li> <li>• For business class passengers (with BASIC fares tickets);</li> <li>• For business class passengers (with FLEX fares tickets)</li> </ul>	1 person 1 person 1 person	CNY 350 CNY 350 CNY 50
5.	Charge for Business Class Lounge (EMD 0BX) when departing from: <ul style="list-style-type: none"> <li>• Beijing</li> <li>• Hong Kong</li> </ul>	1 person 1 person	CNY 300 HKD 330

	<ul style="list-style-type: none"> <li>• Bangkok</li> <li>• Seoul</li> <li>• Shanghai</li> <li>• Rome</li> <li>• Guangzhou</li> </ul> <p><b>Exceptions:</b> - Business class passengers with tickets issued with Flex fares get the service for free</p>	<p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p>	<p><b>THB 1200</b></p> <p><b>KRW 40000</b></p> <p><b>CNY 300</b></p> <p><b>EUR 34</b></p> <p><b>CNY 300</b></p>
6.	<p>Charge for change of travel conditions (change of travel date, flight number or itinerary) collected in accordance with fare application rules (EMD 993):</p> <p><b>For tickets issued from November 03, 2020</b></p> <ul style="list-style-type: none"> <li>• For economy BASIC fares (domestic or international airlines)</li> <li>• For economy and business STANDARD fares (domestic or international airlines)</li> </ul> <p><b>For tickets issued from April 11, 2020 to November 02, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>• For economy BASIC fares (domestic or international airlines)</li> <li>• For business BASIC fares (domestic or international airlines)</li> </ul> <p><b>For tickets issued from April 2, 2020 to April 10, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>• For economy BASIC fares (domestic or international airlines)</li> <li>• For business BASIC fares (domestic or international airlines)</li> </ul> <p><b>For tickets issued before April 1, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>• For economy BASIC fares (domestic or international airlines)</li> <li>• For business BASIC fares (domestic or international airlines)</li> </ul>	<p>1 transaction</p> <p>1 transaction</p> <p>1 transaction</p> <p>1 transaction</p> <p>1 transaction</p> <p>1 transaction</p> <p>1 transaction</p> <p>1 transaction</p>	<p><b>RUB 3000/EUR 40</b></p> <p><b>RUB 1000/EUR 15</b></p> <p><b>RUB 1000/EUR 15</b></p> <p><b>RUB 1000/EUR 15</b></p> <p><b>RUB 1000/EUR 15</b></p> <p><b>RUB 5000/EUR 80</b></p> <p><b>RUB 3000/EUR 60</b></p> <p><b>RUB 5000/EUR 80</b></p>
<b>No.</b>	<b>Service Description</b>	<b>Chargeable Unit</b>	<b>Amount</b>
7.	<p>Charge collected for the ticket refund for the following operations: for the PNR cancellation, for the calculation of amounts to be refunded and for the refund process with accordance to the fare rules</p> <p><b>For tickets issued from March 05, 2020 to March 27, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>• For FLEX economy fares (domestic or international airlines)</li> <li>• For BASIC economy and business fares (domestic or international airlines)</li> </ul> <p><i>Note: A charge is charges per ticket</i></p> <p><b>For tickets issued from November 03, 2020</b></p> <ul style="list-style-type: none"> <li>• For economy and business STANDARD fares (domestic or international airlines)</li> </ul> <p><b>For tickets issued before March 04, 2020 inclusively and from March 28, 2020 to November 02, 2020 inclusively</b></p>	<p>1 ticket</p> <p>1 ticket</p> <p>1 PU</p>	<p><b>RUB 1000</b></p> <p><b>RUB 1000</b></p> <p><b>RUB 2000/EUR 35</b></p>

	<ul style="list-style-type: none"> <li>For FLEX economy fares (domestic or international airlines)</li> </ul> <p><i>Note: Charge for refund is collected per each Pricing Unit (PU)</i></p>	1 PU	<b>RUB 2000/EUR 35</b>
8.	<p>Charge for no show payable when the travel conditions are changed, according to the fare application rules (EMD 993):</p> <p><b>For tickets issued before November 02, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>For economy BASIC and FLEX fares (domestic or international airlines)</li> <li>For business BASIC fares (domestic or international airlines)</li> </ul>	1 transaction 1 transaction	<b>RUB 7000/EUR 100</b> <b>RUB 7000/EUR 110</b>
9.	<p>Charge for no show payable when the ticket is refunded, according to the fare application rules:</p> <p><b>For tickets issued before November 02, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>For economy FLEX fares (domestic or international airlines)</li> </ul> <p><i>Note:</i> - Charge for refund is collected per each Pricing Unit (PU)</p>	1 PU	<b>RUB 7000/EUR 100</b>
10.	<p>Charge collected for voluntary reissue of previously paid ticket price for a certificate/voucher before flight departure, according to the fare application rules (EMD 995):</p> <p><b>For tickets issued from July 9, 2020 to November 02, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>For economy FLEX fares (domestic or international airlines)</li> </ul> <p><b>For tickets issued before July 08, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>For economy/business BASIC fares (domestic or international airlines)</li> </ul> <p><i>Note:</i> - Charge is collected per each Pricing Unit (PU)</p>	1 PU 1 ticket	<b>RUB 2000/EUR 35</b> <b>RUB 1000</b>
<b>No.</b>	<b>Service Description</b>	<b>Chargeable Unit</b>	<b>Amount</b>
11.	<p>Charge collected for voluntary reissue of previously paid ticket price for a certificate/voucher after flight departure, according to the fare application rules (EMD 995):</p> <p><b>For tickets issued before November 02, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>For economy FLEX fares (domestic or international airlines)</li> </ul> <p><i>Note: Charge is collected per each Pricing Unit (PU)</i></p>	1 PU	<b>RUB 7000/EUR 100</b>
12.	<p>Surcharge (YQ) for reservation services in all GDS except ARDWeb, S7 Smart Ticketing, Amadeus GDS (for sales offices in Russian Federation), Sirena-Travel</p>	1 segment	<b>EUR 10</b>
13.	<p>Surcharge (YQ) for reservation services in GDS except ARDWeb, S7 Smart Ticketing, Sirena-Travel in the CCS S7:</p> <ul style="list-style-type: none"> <li>Amadeus <ul style="list-style-type: none"> <li>For sales offices in Russian Federation</li> <li>For sales offices <b>outside</b> Russian Federation</li> </ul> </li> <li>Sirena-Travel in the CCS BSP screen on the territory of Germany for BSP agents of Germany</li> <li>Sirena-Travel in the CCS TCH screen</li> </ul>	1 segment 1 segment 1 segment 1 segment	<b>EUR 3.5</b> <b>EUR 10</b> <b>EUR 6.5</b> <b>RUB 50</b>

	<ul style="list-style-type: none"> <li>For issuing of tickets on the territory of the USA, Canada, Great Britain, Greece, Sweden for each segment in the directions there and/or back: <ul style="list-style-type: none"> <li>Beijing-Novosibirsk/ Irkutsk/ Krasnoyarsk/ Ulan-Ude/Vladivostok</li> <li>Guangzhou-Irkutsk/Novosibirsk</li> <li>Urumqi-Moscow/Novosibirsk</li> <li>Shanghai-Novosibirsk/Vladivostok</li> <li>Seoul-Irkutsk/Novosibirsk/Vladivostok</li> </ul> </li> </ul>	1 segment	<b>EUR 25</b>
	<ul style="list-style-type: none"> <li>For issuing of tickets on the territory of the Great Britain, Greece, Sweden on fares for ships crew members for each segment in the directions there and/or back: <ul style="list-style-type: none"> <li>Beijing-Novosibirsk/ Irkutsk/ Krasnoyarsk/ Ulan-Ude/Vladivostok</li> <li>Guangzhou-Irkutsk/Novosibirsk</li> <li>Urumqi-Moscow/Novosibirsk</li> <li>Shanghai-Novosibirsk/Vladivostok</li> <li>Seoul-Irkutsk/Novosibirsk/Vladivostok</li> </ul> </li> </ul>	1 segment	<b>EUR 6.5</b>

2. Additional Charges for Services Allowed to Authorised Agents and S7 Representatives of JSC Siberia Airlines ONLY:

No.	Service Description	Chargeable Unit	Amount
1.	Charge for ticket refund at the location other than the point of sale in case of the passenger's voluntary refusal to fly, if the ticket is issued 42124 stock, BSP and ARC stock and refund is processed by other Agents in Russia and outside Russia (including the CIS) <i>Exceptions: No charge is to be paid for the refund of tickets upgraded to the IUPRT fare under the S7 Priority program.</i>	1 ticket	<b>10 %</b> of the refunded fare
2.	Charge(YQ) for bonus ticket issuance for S7 Priority Programme participants <i>Note: Collected when bonus ticket is issued at Service Centre of S7 Priority Programme or at <a href="http://www.s7.ru">www.s7.ru</a> web-site</i>	1 segment	<b>RUB 300</b>
3.	Charge for EXTRA SPACE (EMD 0B5) <i>Note: The service is free for Status members of S7 Priority Programme and for passengers with tickets at PLUS fares in economy class</i>	1 seat	Fares are available in GDS and depend on itinerary
4.	Charge for the Service of Greetings on Board (EMD GB0) <i>Note: -The Service may be issued only in the S7 Smart Ticketing graphical screen (if technically possible) - The facility of Service provision depends on the itinerary</i>	1 segment	<b>RUB 3000</b>
5.	Charge for the Service of Business Lounge Access (OBX): ➤ S7 Airlines at Moscow Airport (Domodedovo) <ul style="list-style-type: none"> <li>Domestic airlines (domestic airlines lounge) <ul style="list-style-type: none"> <li>- in case of issuance more than 4 hours before departure</li> </ul> </li> </ul>	1 person	<b>RUB 3000</b>

	<ul style="list-style-type: none"> <li>- in case of issuance less than 4 hours before departure</li> <li>o International airlines (international airlines lounge)</li> <li>- in case of issuance more than 4 hours before departure</li> <li>- in case of issuance less than 4 hours before departure</li> <li>➤ at Krasnodar International Airport</li> <li>➤ at Sochi International Airport</li> <li>➤ at Anapa International Airport</li> <li>➤ at Kazan International Airport</li> <li>➤ at Novosibirsk International Airport <ul style="list-style-type: none"> <li>o Domestic airlines (domestic airlines lounge)</li> <li>o International airlines (international airlines lounge)</li> </ul> </li> </ul> <p><b>Note:</b> The service may be issued only on <a href="http://www.s7.ru">www.s7.ru</a> (if technically possible). 50% discount is available to children 2-12 years. The Service for children 0-2 years old is provides free of charge</p> <p><b>Exceptions:</b> Categories of passengers not paying the charge are listed in the Rules for Providing the corresponding Service</p>	<p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p> <p>1 person</p>	<p><b>RUB 3500</b></p> <p><b>RUB 1500</b></p> <p><b>RUB 1500</b></p> <p><b>RUB 4000</b></p> <p><b>RUB 4000</b></p> <p><b>RUB 4000</b></p> <p><b>RUB 2700</b></p> <p><b>RUB 2200</b></p> <p><b>RUB 2500</b></p>
No.	Service Description	Chargeable Unit	Amount
6.	<p>Charge for the Class of Service Upgrade in the Airport of Departure (EMD 04D) without a Business Lounge access.</p> <p><b>Note:</b> The service may be issued in offices of S7 Service, LLC, S7 Representation Offices, S7 Authorised Agents, on <a href="http://www.s7.ru">www.s7.ru</a> (if technically possible)</p>	1 segment	Fares are available in GDS and depend on itinerary
7.	<p>Charge for the Hold of price (EMD 04C)</p> <p><b>Note:</b> The service may be issued only on <a href="http://www.s7.ru">www.s7.ru</a> (if technically possible). The amount depends on itinerary.</p> <p><b>Exceptions:</b></p> <p>- The Service for children 0-12 years old is provides free of charge</p>	1 segment	<b>RUB 100 – 200</b>
8.	<p>Charge for the SMS-notification (EMD 075)</p> <p><b>Note:</b> The service may be issued only on <a href="http://www.s7.ru">www.s7.ru</a> (if technically possible)</p> <p><b>Exceptions:</b> No charge for status members of the S7 Priority Programme, for Business Class passengers and for passengers with tickets at PLUS fares in economy class</p>	1 segment	<b>RUB 50</b>
9.	<p>Charge for the Gift Certificate (EMD 0LA)</p> <p><b>Note:</b> The service may be issued only on <a href="http://www.s7.ru">www.s7.ru</a> (if technically possible)</p>	1 certificate	<b>RUB 500 – 25000</b>
10.	<p>Charge for the Service of Replacing a flight with an earlier one (EMD 03R)</p> <p><b>For tickets issued before November 02, 2020 inclusively</b></p> <ul style="list-style-type: none"> <li>• for passengers with tickets issued on BASIC fare</li> <li>• for passengers with tickets issued on FLEX fare</li> </ul> <p><b>For tickets issued from November 03, 2020</b></p> <ul style="list-style-type: none"> <li>• for passengers with tickets issued on BASIC fare economy class</li> <li>• for passengers with tickets issued on STANDARD fare economy and business class</li> </ul> <p><b>Note:</b></p> <p>- The service may be issued at S7 Service offices, S7 Representation Offices, S7 Authorised Agents only in the S7 Smart Ticketing graphical screen or at <a href="http://www.s7.ru">www.s7.ru</a> web-site (if technically possible)</p> <p>- No charge for children 0-2 years old occupied a separate seat in the aircraft cabin and for passengers with tickets at PLUS fares in economy</p>	<p>1 segment</p> <p>1 segment</p> <p>1 segment</p> <p>1 segment</p>	<p><b>RUB 1500</b></p> <p><b>RUB 1000</b></p> <p><b>RUB 1500</b></p> <p><b>RUB 1000</b></p>

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**Notes**

1. Charges are issued on EMD 421.  
Exceptions:
  - YQ surcharge for reservation services in all GDS including Sirena-Travel and for ticket issuance under S7 Priority Programme must be indicated in the ticket.
  - Charge for ticket refund may be issued on EMD421 (995) or may be indicated in the refund ticket mask in the Cancellation Penalty (CP) field;
2. Charge for special meal/greetings on board/ charge for advance seat reservation is issued after the request confirmation only.
3. If a charge is published in a currency which is not a currency of payment, use the system exchange rate (BSR) on the date of the charge collection. Charge for refund must be converted on the date of the ticket issue.
4. Charges for changing the travel conditions, refund and charge collected for voluntary reissue of previously paid ticket price for a certificate/voucher are to be paid in accordance with the fare application rules as published in the reservation system.